

# **Terms & Conditions**

## **Gift Card/Store Credit**

Use of a gift card/store credit constitutes acceptance of the following terms and conditions. These terms and conditions are subject to change without notice.

### **Using your Gift Card/Store Credit**

Card has no value until activated by cashier and a receipt given to cardholder. Gift Card/Store Credit cannot be redeemed for cash except where required by law. The available balance of a gift card/store credit can be used toward the purchase of merchandise only and any applicable sales tax at any Hamrick's, Inc. retail stores (except our Cherokee Avenue location). Gift Card/Store Credit cannot be used toward purchasing new gift card/store credit. Resale of Hamrick's gift card/store credit is strictly prohibited.

### **Returns**

Gift Card/Store Credit may not be returned or cancelled after purchase. If you return an item originally purchased with a gift card/store credit, any refund will be returned to the original gift card/store credit. If you return an item originally purchased with multiple methods of payment, which included a credit card, any balance owed will first be applied to the credit card, up to the original amount charged, and then to a gift card/store credit.

### **Gift Card/Store Credit Balance**

To obtain a gift card/store credit balance please make inquiries by dialing 1-866-794-4839. You'll need to have your card number available which is located on the back of the card.

### **Fees**

After 24 consecutive months of non-use, dormancy fee of \$2.00 per month will be deducted from the remaining balance.

### **Lost or Stolen Gift Card/Store Credit**

Hamrick's, Inc. is not responsible for lost, stolen, or damaged cards, or any unauthorized card use. A request can be made in which Hamrick's, at own discretion, may consider replacing the remaining balance on a lost, stolen, or damaged gift card/store credit if a valid proof of purchase can be provided to us and only for the value showing on our records.

### **Fraud**

We reserve the right to refuse, cancel or hold for review gift card/store credit issued in our retail stores or purchased on our web-site which we suspect being obtained fraudulently, cards mistakenly issued in an incorrect denomination, or for other violations of gift card/store credit policies.