

Terms & Conditions

Gift Card/Store Credit

Use of a gift card/store credit constitutes acceptance of the following terms and conditions. These terms and conditions are subject to change without notice.

Using your Gift Card/Store Credit

Card has no value until activated by cashier and a receipt given to cardholder. Gift Card/Store Credit cannot be redeemed for cash except where required by law. The available balance of a gift card/store credit can be used toward the purchase of merchandise only and any applicable sales tax at any Hamrick's, Inc. retail stores (except our Cherokee Avenue location). Gift Card/Store Credit cannot be used toward purchasing new gift card/store credit. Resale of Hamrick's gift card/store credit is strictly prohibited.

Returns

Gift Card/Store Credit may not be returned or cancelled after purchase. If you return an item originally purchased with a gift card/store credit, any refund will be returned to the original gift card/store credit. If you return an item originally purchased with multiple methods of payment, which included a credit card, any balance owed will first be applied to the credit card, up to the original amount charged, and then to a gift card/store credit.

Gift Card/Store Credit Balance

To obtain a gift card/store credit balance please make inquiries by dialing 1-866-794-4839. You'll need to have your card number available which is located on the back of the card.

Fees

After 24 consecutive months of non-use, dormancy fee of \$2.00 per month will be deducted from the remaining balance.

Lost or Stolen Gift Card/Store Credit

Hamrick's, Inc. is not responsible for lost, stolen, or damaged cards, or any unauthorized card use. A request can be made in which Hamrick's, at own discretion, may consider replacing the remaining balance on a lost, stolen, or damaged gift card/store credit if a valid proof of purchase can be provided to us and only for the value showing on our records.

Fraud

We reserve the right to refuse, cancel or hold for review gift card/store credit issued in our retail stores or purchased on our web-site which we suspect being obtained fraudulently, cards mistakenly issued in an incorrect denomination, or for other violations of gift card/store credit policies.